



Getting food and supplies out to the community with Codelocks

Crown Connects in Inverness is on a mission to reduce waste and share surplus food, toiletries and other essentials with local people who need them.

The community group's volunteers collect supplies from food retailers, supermarkets and households who wish to make a difference through their donations. These items are then stored in the Community Cupboard.

Open all hours

To give residents the opportunity to access food supplies and other necessities conveniently, volunteers work hard to keep the Community Cupboard open from 8am until 8pm, seven days a week. Anyone who would like to choose items from the cupboard, or wishes to donate, is welcome to visit between those times.

However, maintaining these opening hours was putting added pressure on volunteers who were already out every evening collecting goods from supermarkets, restocking shelves and cleaning the cupboard. Many volunteers are still busy at the cupboard until 10pm at night.

The challenge was to find a way to ease the burden on volunteers.

Crown Connects wanted to be able to leave the cupboard unmanned during opening hours so users could access it without volunteers having to be present all the time.

Freedom to come and go

To make this valuable resource available to everyone who needed it, Crown Connects decided to fit a coded lock to control access to the cupboard. Bill Strachan, senior instructor at Crown Connects explains:

“Although we created this initiative to reduce food waste, it’s no secret that a lot of folk are finding it a huge financial help too. It is important to us to be able to allow anyone to access it without asking our dedicated group of volunteers to give up even more of their time.

“We needed a lock with coded access functionality so we can allow users to unlock the cupboard door between certain times of the day. We also wanted to be able to override the lock if necessary.”

The Community Cupboard team selected the CL5510 Brushed Steel Smart Lock by Codelocks, which is now installed on the cupboard access door. “The Codelocks support was first class when it came to supplying and helping to set up the lock,” says Bill.

“The smart lock works extremely well and allows us to control the times that people can access the cupboard, which is exactly what we needed. We are particularly impressed that the lock has



the option of automatically adjusting to British Summertime when the clocks changed.”

Saving valuable time

Installing the new smart lock has transformed the way the Community Cupboard works. “The cupboard itself has a steady stream of visitors throughout the day,” explains Bill. “It’s great that the volunteers don’t have to go and unlock the door every morning and again in the evening. Anyone who needs to use the cupboard is now given the code and they can access the stores any time during our opening hours.

“Having the Codelocks Smart Lock in place has reduced the workload for our team, and our busy volunteers now have more time to keep the cupboard tidy and well stocked and spend supporting local residents.”

About the CL5510 Smart Lock

The CL5510 Smart Lock combines smart technology with traditional keypad and card access, offering complete flexibility and convenience. The locks can be managed and operated via the keypad or smartphone app, making it user friendly for both volunteers and visitors. Users can choose the most suitable entry method for their needs, whether that is allowing access via a simple code, compatible card or smart phone.





CODELOCKS

control + convenience

If you would like to know more about Codelocks and how you can benefit from the control and convenience the locks provide, contact us now on:

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